

**SOC 615:
Sociology of Health and Health Services
Spring 2011**

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Thursday 4-6:30pm
Saunders 233**

Textbook: Communication in Medical Care, John Heritage and Douglas W. Maynard, Cambridge University Press, 2006. ISBN: 978-0-521-62899-7, paperback

This course focuses on the unique, collaborative discursive practices constructing medical consultation. We will inspect history taking, diagnosis, patient management, interpretation of tests and routine follow up visits.

We will learn how to make transcripts of medical interactions and how to inspect the turn taking structure of medical talk. We will use both perspectives of conversation analysis and ethnomethodology.

Jan 13: Introduction to the seminar. Read Chapter 1 & 2 in Heritage and Maynard.

Jan 20: Student presentation of chapter 1 & 2. We will look at video records of doctor patient interaction. Read chapter 3 in Heritage and Maynard.

Jan 27: Presentation of chapter 3. We will learn how to make transcripts. Read chapter 4 in Heritage and Maynard.

Feb 3: Presentation of chapter 4. Discuss of patients noticing they have a health problem. Read chapter 5 in Heritage and Maynard.

Feb 10: Presentation of chapter 5. More discussion of patients noticing they have a medical problem and the ways doctors react to patients' formulations of their problems. Read chapter 6 in Heritage and Maynard.

Feb 17: Presentation of chapter 6. We will inspect a video record of a patient with an itchy nose. Read chapter 7 in Heritage and Maynard.

Feb 24: Presentation of chapter 7. Discussion of clinical objects, heart disease, diabetes, neurological diseases, and other conditions. Inspect of a patient and doctor talking about his physical and mental problems. Read chapter 8 in Heritage and Maynard.

Mar 3: Presentation of chapter 8. Discuss the work of Anssi Peräkylä and his collaborators in Finland. They are focused on psychotherapy interaction. Read chapter 9 in Heritage and Maynard.

Mar 10: Presentation of chapter 9. Discussion of the bad news and good news. Read chapter 10 in Heritage and Maynard.

Mar 17: Presentation of chapter 10. What is acute care? Discussion of the time dimensions and urgency of care. Read chapter 11 in Heritage and Maynard.

Mar 21-25: Spring Break

Mar 31: Presentation of chapter 11. Discussion of text based activities. Read chapter 12 in Heritage and Maynard.

Apr 7: Presentation of chapter 12. Obesity as a problem. Read chapter 13. Discussion of the class project.

Apr 14: Presentation of chapter 13. Discussion of continuity of care. Why is it important? Read chapter 14 in Heritage and Maynard.

Apr 21: Presentation of chapter 14. Phone or internet medicine.

Apr 28: Student presentations.

May 5: End of semester potluck.