

**SOC 615:  
Sociology of Health and Health Services  
Spring 2012**

**Britt Robillard  
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808-956-4701  
Thursday 4-6:30pm  
Saunders 233**

**Textbook: Communication in Medical Care, John Heritage and Douglas W. Maynard, Cambridge University Press, 2006. ISBN: 978-0-521-62899-7, paperback**

**This course focuses on the unique, collaborative discursive practices constructing medical consultation. We will inspect history taking, diagnosis, patient management, interpretation of tests and routine follow up visits.**

**We will learn how to make transcripts of medical interactions and how to inspect the turn taking structure of medical talk. We will use both perspectives of conversation analysis and ethnomethodology.**

**Jan 12: Introduction to the seminar. Read Chapter 1 & 2 in Heritage and Maynard.**

**Jan 19: Student presentation of chapter 1 & 2. We will look at video records of doctor patient interaction. Read chapter 3 in Heritage and Maynard.**

**Jan 26: Presentation of chapter 3. We will learn how to make transcripts. Read chapter 4 in Heritage and Maynard.**

**Feb 2: Presentation of chapter 4. Discuss of patients noticing they have a health problem. Read chapter 5 in Heritage and Maynard.**

**Feb 9: Presentation of chapter 5. More discussion of patients noticing they have a medical problem and the ways doctors react to patients' formulations of their problems. Read chapter 6 in Heritage and Maynard.**

**Feb 16: Presentation of chapter 6. We will inspect a video record of a patient with an itchy nose. Read chapter 7 in Heritage and Maynard.**

**Feb 23: Presentation of chapter 7. Discussion of clinical objects, heart disease, diabetes, neurological diseases, and other conditions. Inspect of a patient and doctor talking about his physical and mental problems. Read chapter 8 in Heritage and Maynard.**

**Mar 1: Presentation of chapter 8. Discuss the work of Anssi Peräkylä and his collaborators in Finland. They are focused on psychotherapy interaction. Read chapter 9 in Heritage and Maynard.**

**Mar 8: Presentation of chapter 9. Discussion of the bad news and good news. Read chapter 10 in Heritage and Maynard.**

**Mar 15: Presentation of chapter 10. What is acute care? Discussion of the time dimensions and urgency of care. Read chapter 11 in Heritage and Maynard.**

**Mar 19-23: Spring Break**

**Mar 29: Presentation of chapter 11. Discussion of text based activities. Read chapter 12 in Heritage and Maynard.**

**Apr 5: Presentation of chapter 12. Obesity as a problem. Read chapter 13. Discussion of the class project.**

**Apr 12: Presentation of chapter 13. Discussion of continuity of care. Why is it important? Read chapter 14 in Heritage and Maynard.**

**Apr 19: Presentation of chapter 14. Phone or internet medicine.**

**Apr 26: Student presentations.**

**May 3: End of semester potluck.**